



FAQ's for Resume Parsing

1. I uploaded my resume and the application fields did not fill in.

Answer: If this happens, please call us at 302-739-5458 between the hours of 8:00 am to 4:30 pm or email us at jobs@delaware.gov.

2. Some fields uploaded to the wrong fields.

Answer: If this happens, it is your responsibility to ensure the accuracy of your application before you submit. You can edit all fields before submitting. If you submitted and did not review, we cannot accept any additional information. Your application will be reviewed using the information submitted.

3. I have filled out applications in the past and I copy my application from previous applications. If I upload a resume to fill in the application fields, will it affect the new application?

Answer: If you have already completed an application in the past and on a new application use the parsing feature, your resume will auto fill and update with the information on the resume that you are using. It is your responsibility to ensure the accuracy of your application before you submit. If you submitted and did not review, we cannot accept any additional information. Your application will be reviewed using the information submitted.

Note: If you have applied in the past, you can use the "Complete your application now" button versus the parsing to retain your past information.